

# Hiring A Pet Sitter / Dog Walker Checklist

**PET SITTERS IRELAND**

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LOVE YOUR PETS!



# Hiring A Pet Sitter / Dog Walker Checklist

When you hire the services of a Pet Sitter or Dog Walker it is really important that you fully check out the business and the services that they are offering. When you let someone take care of your pets you want to be sure that you know everything about the company that is taking care of them.

This handy checklist will help you make sure that you ask all the right questions when hiring your pet care provider.

**Are they a professional business owner?**

If you are hiring someone to come into your home, you want to be sure they are a legitimate and registered company and that caring for pets is their full time business. You want to know that you and your pets are their main priority.



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**Is the business insured?**

Do they have public liability insurance to cover themselves and your pets in the event that something happens while they are caring for your pets. If they have people working for them are they also covered under their insurance.

**Does the Pet Sitter have an online presence?**

A professional website explaining their services, and references from previous customers, is important to give you peace of mind. If a business is active on their website blog, and on social media, you know that they are committed to their business. Social media is a great way to check out what people are saying about a company.



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- What are the Pet Sitters terms and conditions for service?**

Is it clear from the outset what your Pet Sitter will be doing and what contract you have with them? For example, what are their procedures if your pets get sick? What is their policy on home security? Will they be parking a branded vehicle outside your home, which could let people know that you are away?

- Who works for the company?**

Do you know how they recruit people that work for their company? If they are unable to carry out your visits, then who in the company will be backing them up? What is their method of letting the back-up know your pet care routine? Do they have a way of storing that information securely online?



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- How long is a Pet Sitting visit and what does it include?**

Are you able to see how long your Pet Sitter is visiting your pets for? Are they tracking their visits with GPS to show they are at your house and how long they are there for? How much notice do you have to give when booking services and do they have 24/7 availability? If they are working your dog what is their policy on Dog Walker safety? Are they walking more than one dog together and are they letting them off the lead?

- Where will your personal information be stored?**

When you use the service of a Pet Sitter you are giving them a lot of personal information – alarm codes, keys to your house, details about your home. Where is this information stored and is it stored securely online? What method of key storage does your Pet Sitter operate?



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- How will you know your pets are safe and your home is secure?**

When you are on holiday how will you keep in touch with your Pet Sitter? Are they able to send you daily journals? What if you cannot get hold of them by phone, who else can you call to get an update from? Who is checking to make sure your visits are completed each day?

## Got Questions?

Email

[Enquiries@PetSittersIreland.ie](mailto:Enquiries@PetSittersIreland.ie)

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